

Opening Doors to Innovation: Building Strong Connections to Rapidly House Veterans

December 4, 2013, 2:00pm – 3:15pm ET



NATIONAL COALITION
for **HOMELESS VETERANS**



Today's Webinar



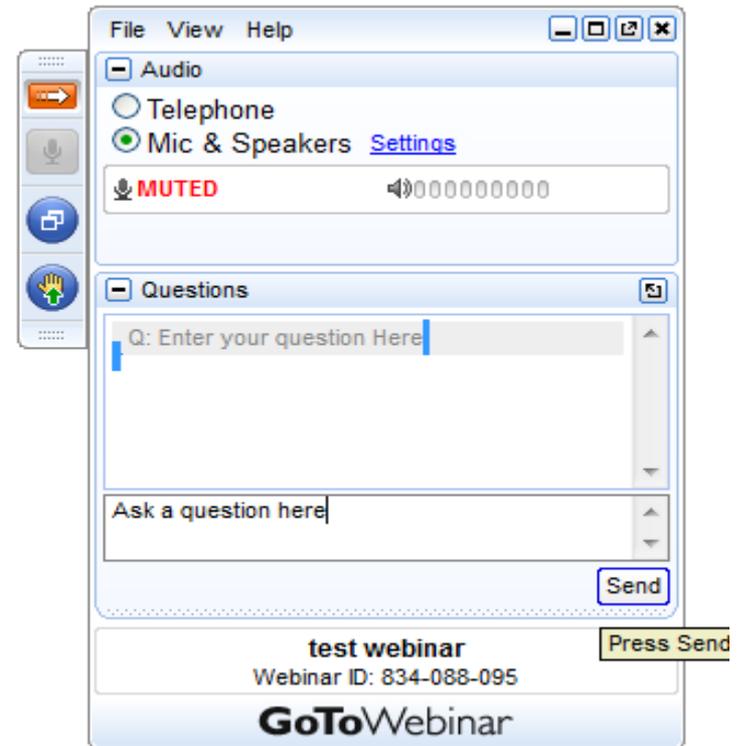
- Slides and a recording will be posted after the webinar
- We have reserved time at the end for Q&A
- Due to the high number of participants, you are in “listen only mode”
- Today's webinar is being recorded and will be posted on www.usich.gov



Questions?

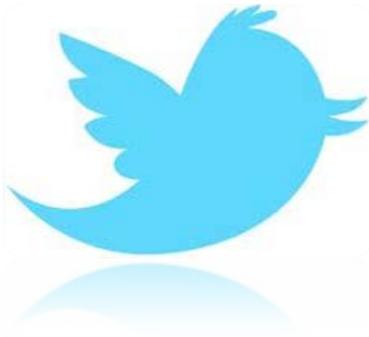


Please submit your questions via the *Questions* function found in your GoToWebinar toolbar.





Join the Conversation!



Use [#homes4vets](https://twitter.com/hashtag/homes4vets) to join the conversation!

Follow us on Twitter [@USICHgov](https://twitter.com/USICHgov) and [@NCHVorg](https://twitter.com/NCHVorg)



Webinar Purpose



To provide information on how providers serving Veterans experiencing or at risk of homelessness can build strong local connections between VA and Continuum of Care (CoC) resources and rapidly connect homeless Veterans to permanent housing.



Panelists



- **Barbara Poppe**, Executive Director, U.S. Interagency Council on Homelessness
- **Baylee Crone**, Vice President of Operations and Programs, National Coalition for Homeless Veterans
- **John Kuhn**, National Director, Supportive Services for Veteran Families (SSVF) Program, U.S. Department of Veterans Affairs
- **Eric Grumdahl**, Policy Director, U.S. Interagency Council on Homelessness
- **Gerald Eckert**, Social Services Manager, The Salvation Army, Greater Houston Area Command, Houston, TX
- **Jamie Ebaugh**, Director of Supportive Housing, Southwest Counseling Solutions, Detroit, MI



NATIONAL COALITION
for **HOMELESS VETERANS**

WWW.NCHV.ORG

@NCHVorg

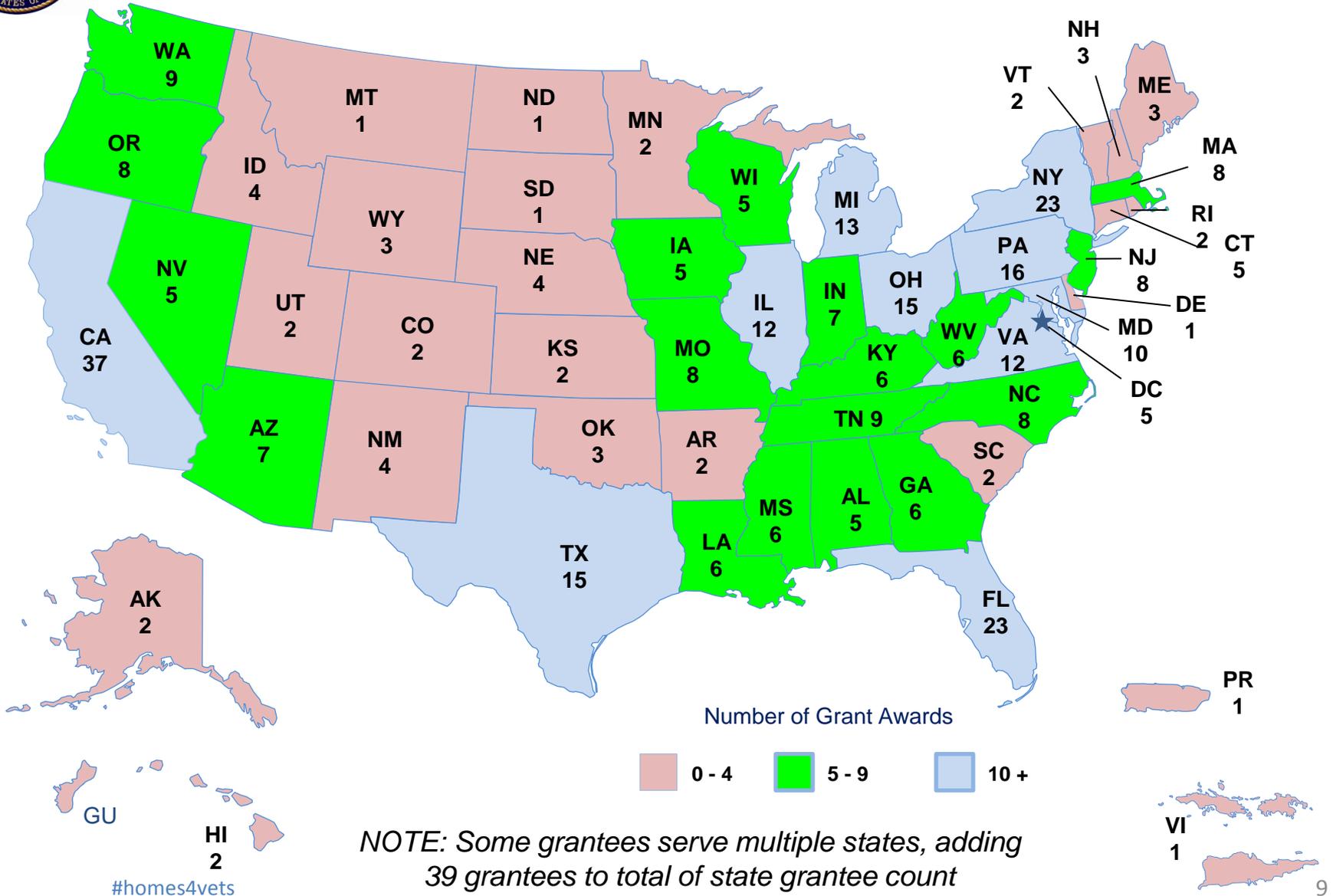
Supportive Services for Veteran Families (SSVF)



**John Kuhn, LCSW, MPH
National Director, SSVF**



FY 2013 Awards (for FY 2014 Services)





Need for Coordination

Ending homelessness means that we avoid duplication of services. SSVF part of a continuum that includes HUD-VASH and GPD – all designed to lead to permanent housing. May at times be appropriate to have some overlap.

- Assure safety! GPD may be used while awaiting availability of permanent housing. Emergency housing also available for families. Use collaborative outreach.
- Move-in assistance for HUD-VASH - at a minimum, very low income (less than 30% AMI), no resources, chronically homeless may need.
- Work with Regional Coordinators and local VAMCs to establish local guidelines.

VA cannot serve all Veterans. Community providers assist with those who are ineligible such as those dishonorably discharged from military service.

Available services are complex:

Prevention (Category 1): Assist those at imminent risk for homeless to maintain their housing. **Limited to 40% of funding.**

Rapid Re-housing (Categories 2 & 3): Assist those who are homeless or exiting temporary or transitional housing rapidly reconnect to permanent housing. **60% or more of funding.**



Expectations for SSVF/CoC/VAMC Coordination

- Reach out to other CoC organizations who currently deliver or might apply for SSVF funding.
- Need to incorporate feedback from community into funding plans based on funding unmet needs (AHAR, VA gap analysis, known risks).
- In next NOFA applicants will be expected to get letters of support from CoC.
- Need to demonstrate involvement in Coordinated Assessment, or planning its development where it has not been implemented



Available Support

- 25 City Coordination project
- VISN and VAMC staff
- VA staff: program office and SSVF Regional Coordinators.
- Technical Assistance from the Technical Assistance Collaborative (TAC) and Abt Associates.
- SSVF University – online training available to all on rapid re-housing & prevention.
- Improve data sharing - VA status through SQUARES and local initiatives.



Challenge of Prevention

- Must “plug the leaks” to prevent homelessness.
 - ✓ Affordable housing
 - ✓ Income
- Targeting, who is at-risk of becoming homeless?
- What level on service intensity required?
- Once at-risk are identified, how do we determine who at-risk would become homeless “but for” intervention. Determining the appropriate (and efficient) response to support housing stability
 - Mainstream services
 - Intensive case management
 - Financial supports
 - Sustainability



Targeting

Threshold is x+ points:

- 1 point: rental and/or utility arrears
- 2 points: housing loss in 21 days, significant income loss, applied for shelter, recent military dc, dependent child
- 3 points: housing loss in 14 days, dependent under age 6, 2+ moves in 60 days, living in hotel/motel, friends or family on a temporary basis; dc from institution without housing plan; homeless in past 60 days; income less than 30% AMI
- *Effective Targeting of Homeless Prevention Services for Families.* Marybeth Shinn & Andrew Greer. 2011.



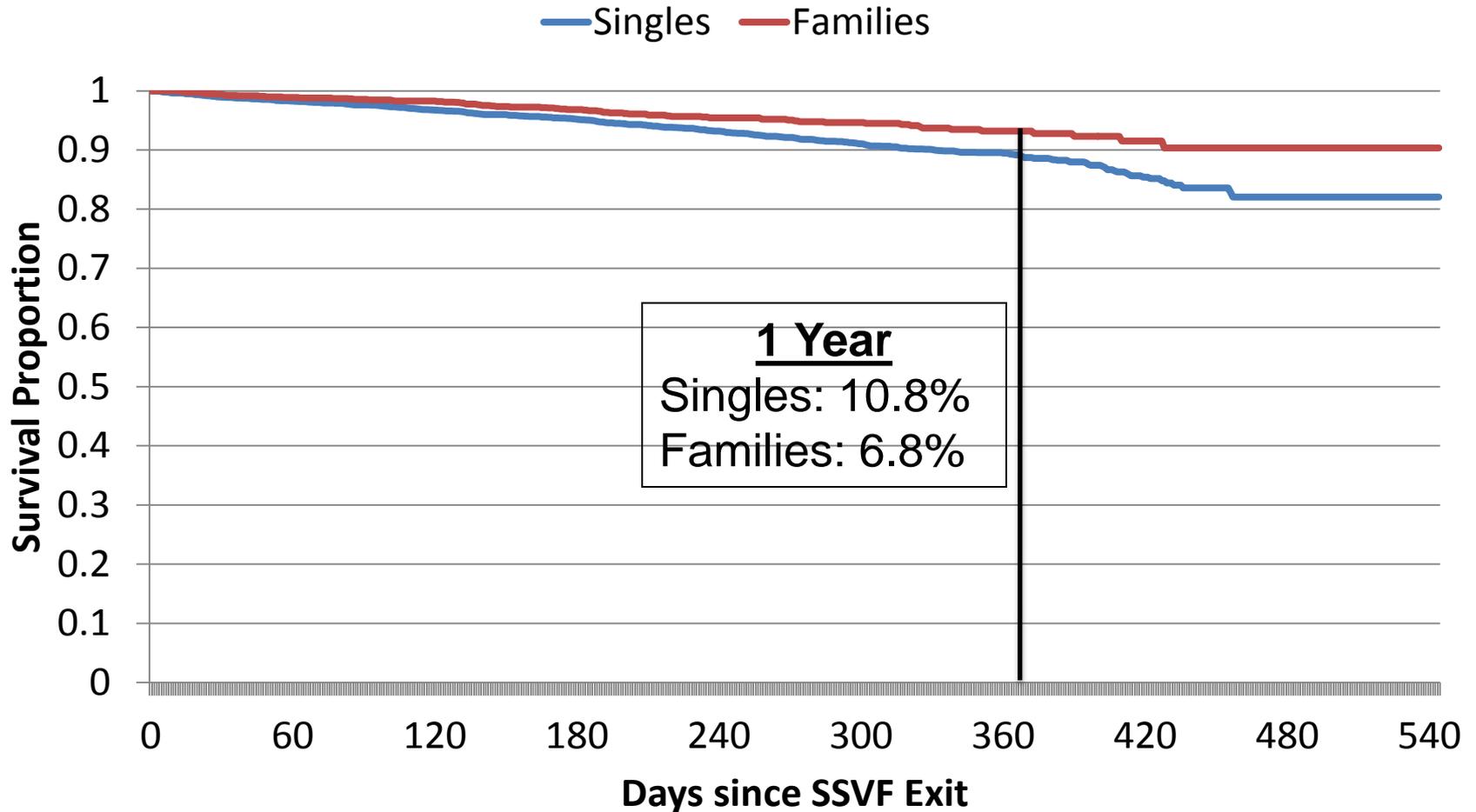
Outcomes

- Served approximately 40,000 Veterans and over 60,000 participants.
- Significant impact on Veteran families with 8,826 children assisted.
- Of the Veteran participants, 5,200 are women (13 percent of Veterans served).
- 4,800 Veteran participants are Operation Enduring Freedom/Operation Iraqi Freedom/Operation New Dawn (OEF/OIF/OND) (12 percent of Veterans served).
- Approximately 84 percent of those discharged from SSVF exited into permanent housing.
- An additional 9 percent (4,000 participants) are off the streets in temporary or institutional settings.
- Average cost is approximately \$1,666 per participant, \$2,630 per household.
- FY 12: Average Length of Stay (LOS) for SSVF participants is 97 days.
- FY 12: Average adult monthly income increased 8.3 percent despite short LOS.



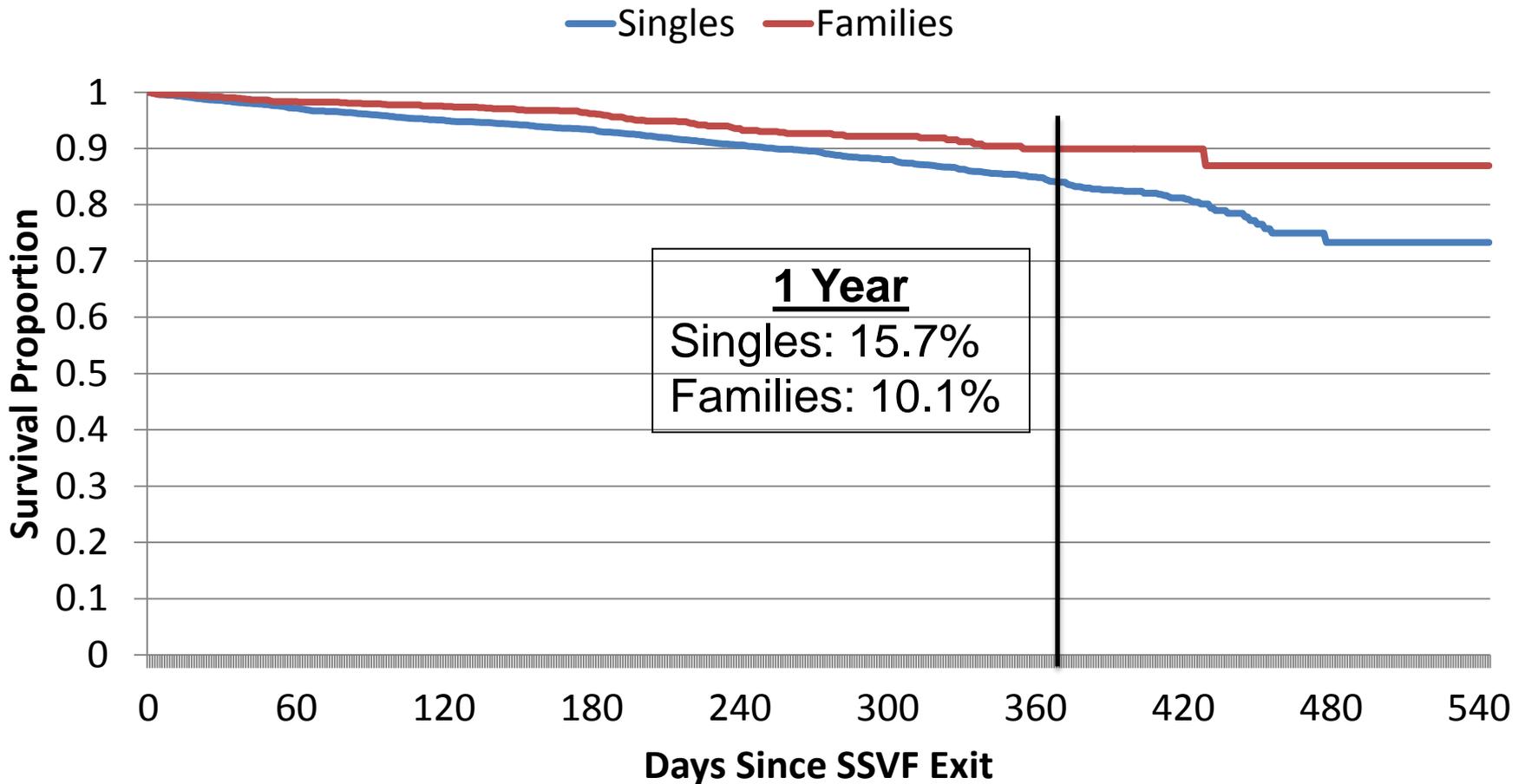
Results: Prevention

Next 3 slides courtesy Tom Byrnes, National Center on Homelessness





Results: Rapid Re-housing





Implications

- Exit to permanent (as opposed to temporary) destinations associated with reduced likelihood of return to homelessness
- Consistent with statewide HMIS review by Georgia Department of Community Affairs (2013), “Homelessness Recurrence in Georgia” found that emergency shelter and transitional housing programs were 4.7 and 4.0 times more likely to result in homelessness recurrence than rapid re-housing programs
- Income level, disabling condition and participation length are not strong predictors
 - Suggests program can be effective for households with range of needs
- Take chances! Serve Veteran households with high barriers. While on SSVF caseload they maintain eligibility for HUD-VASH if SSVF not sufficient.

Coordination with the CoC System

Eric Grumdahl, Policy Director, U.S. Interagency Council on Homelessness



#homes4vets

NATIONAL COALITION
for **HOMELESS VETERANS**



Continuum of Care 101



- **Local, geographically-defined planning body to:**
 - Establish and operate a system to prevent and end homelessness
 - Apply for grants under HUD's Continuum of Care (CoC) Program, the largest single source of Federal homeless assistance funding (\$1.7 billion for FY 2013)
- **CoCs help communities:**
 - Develop shared vision and goals
 - Track outcomes across programs
 - Establish local rankings and priorities for CoC funding
- **CoCs involve homeless providers, PHAs, local government, education, consumer representatives, and ideally stakeholders outside of the traditional homeless system**



Continuum of Care 101



- CoCs are governed by HEARTH Act regulations:
<https://www.onecpd.info/resource/2033/hearth-coc-program-interim-rule/>
- New this year:
 - Seven HUD policy priorities, including serving Veterans
 - Two-year competition (2013 and 2014 funds)
 - FY2013-14 NOFA issued 11/22: <https://www.onecpd.info/e-snaps/>
 - Deadline: February 3, 2014



CoCs and Veterans



- Identify gaps and conduct community-level planning
- Promote learning, adoption of best practices, and seamless service delivery
- Identify options for Veterans ineligible for VHA services
- Establish Coordinated Entry Systems that include VA and non-VA resources for Veterans
- Other collaboration opportunities
 - Actively participating in PIT and HIC
 - Information and data sharing
 - Coordination with other important community resources, including PHAs and state, local and privately-funded homeless services



Finding Your local CoC



Find your local CoC contact:

<http://www.hudhre.info/index.cfm?do=viewCocContacts>

- ✓ Select state
- ✓ Select CoC
- ✓ Click search

U.S. Department of Housing and Urban Development

Text Size **A A A** HUDTA Provider Login **+** Share **f** **t** **+**

Homelessness Resource Exchange

Resource Search

HOME ABOUT HIRE FIND A RESOURCE+ ASK A QUESTION+ REQUEST TA+ LEARNING CENTER **COGRANTEE INFO** CALENDAR LISTSERVS

You are here: [Home](#) > [State](#) > [CoC Contacts](#) [Print Friendly Version](#)

CoC Maps, Contacts, Reports, and Awards

HUD awards homeless assistance grants to organizations across the country to ameliorate homelessness and its effect on people's lives. View [Facts Sheets](#) that describe specific programs funded by HUD to provide assistance for addressing issues of homelessness.

Within this section, you can locate CoCs around the country, find CoC contact information, find report data, and view CoC awardees since 2005. You can view Emergency Shelter Grants awardees from 2006 to 2010 and Emergency Solutions Grants awardees starting in 2011.

Switch among the tabs to view other CoC-related information:

[CoC Maps](#) **CoC Contacts** [Homelessness Reports](#) [Grant Awards](#)

Continuum of Care Contacts

Grantees and persons who need shelter can use this locator to find contact information for a CoC lead agency and for the HUD Field Office serving the CoC's geographic area. The CoC lead agency should be able to direct you for assistance to specific homeless assistance programs serving the CoC area.

State:

Continuum of Care (Optional. Sort by: CoC Number/CoC Name):

Update CoC Contact or Homeless Point of Contact Information
Submit CoC or Homeless Point of Contact updates to [HUDCPO](#). [Ask A Question](#)

HUD.gov | [Contact Us](#) | [Privacy Policy](#) | [Web Policies](#)
Download [Adobe Acrobat Reader](#) to view PDF files located on this site.